

# FACT SHEET / SUMMER SEASON

12.04.2024 - 09.11.2024

**turquoise**  
HOTEL SIDE - ANTALYA - TURKEY

Turquoise Hotel is situated in Sorgun pine forest which reaches out to the sea. The hotel has easy access to ancient Side (3.5 km), Manavgat (4.5 km) and Antalya Airport (65 km). Taxis and other public transport are available.



## GENERAL INFORMATION

Name	Turquoise Hotel
Region	Side - Antalya
Telephone	+ 90 242 756 93 30
Fax	+ 90 242 756 93 45
Web Page	www.turquoise.com.tr
E-Mail	info@turquoise.com.tr
Adress	Sorgun Mah. Acisu Mevkii No:4 07600 Side/Sorgun - ANTALYA
Official Category	5*

Opening Year	1988
Concept	Ultra All Inclusive
Season	14.04.2023 – 05.11.2023
Number of Rooms	486
Number of Beds	1132
Number of floors	Main building 4 floors / Garden Blocks 2 or 3 floors
Internet / Wireless	All area free of charge
Available credit cards	Visa Master Card, Euro Card (Amex Card will not be accepted)

## SERVICES

Turquoise Hotel has in total 486 rooms (Deluxe Rooms, Deluxe family rooms, Standard Rooms, Family Rooms and Lake Houses) with sea or garden view. All indoor areas and rooms have air-conditioning systems that can be adjusted to cold or hot temperature according to the season. Lobby, 8 Bars, disco, one outdoor swimming pool, one indoor pool, relax pool (+16), Aquapark with three slides (depending on weather conditions and opening hours), one pool for children and one for babies. Mini Club, shopping arcade with hairdresser, market, boutique, photographer, bag and jewelry shops (extra charge). SPA and Wellness Center (extra charge), game land (extra charge), Doctor visit (at stated times, extra charge) and nurse, one meeting room, lifts, laundry service (extra charge), Credit cards are available (except Amex card). Sun loungers, umbrellas and beach towels are provided free of charge on the beach. . Free WIFI in all rooms, in Lobby and Pool area, Sultan Bar. Buggies are free of charge and up on request, wheelchairs for a daily rental available.

## DISTANCE & TRANSPORTAION

Antalya Airport	65 km
Manavgat	4,5 km
Side	3,5 km
Transport	Bus - Taxi
Distance to the private beach	0 m. The hotel is located right on our private beach.
Nearest hospital	Akdeniz Hospital – 2 km.

## ACCOMODATION

Our hotel consists of one main building with 4 floors and with 2 or 3 floors garden blocks and lake houses.

Room type	Location	m <sup>2</sup>	Room description	Capacity
Standard Room	Garden Block	27-28	All rooms are equipped with one French bed, bathroom(shower)/WC, hairdryer, bathrobe/slippers, tiled/laminate floor, balcony, individual air conditioning, direct dial telephone, mini bar (soft drinks, water, beer), kettle with tea /coffee facilities, safe box (free of charge),TV (with music channels). These Rooms are designed to accommodate a maximum of three people (These rooms are suitable for accommodation for 3 people, a sofa or an extra bed will be placed for the 3rd person). And have a garden view. An extra baby bed can be added to the maximum stay.	Max. 2+1 or 3 adults.
Deluxe Standard Room	Main Building	27-28	All rooms are equipped with one French bed , bathroom(shower)/WC, hairdryer, bathrobe/slippers, laminate/parquet floor, balcony, individual air conditioning, direct dial telephone, mini bar (soft drinks, water, beer), kettle with tea / coffee facilities, safe box (free of charge), TV (with music channels. These Rooms are designed to accommodate maximum three people (These rooms are suitable for accommodation for 3 people, a sofa or an extra bed will be placed for the 3rd person). And are available with garden or sea view. An extra baby bed can be added to the maximum stay.	Max. 2+1 or 3 adults.
Deluxe Family Room	Main Building	45-52	All rooms are equipped with 2 bedrooms (first room is a French bed and in the second room are two single beds) (intermediate door), one bathroom (shower)/WC, hairdryer, bathrobe/slippers, laminate/parquet floor, balcony ,individual air-conditioning, direct dial telephone, TV (with music channels), mini bar (soft drinks, water, beer), kettle with tea/coffee facilities, safe box (free of charge) ,TV (with music channels. With sea view. An extra baby bed can be added to the maximum stay.	Max. 2+2, 3 +1 or 4 adults.
Family Room	Garden Block	42-43	All rooms are equipped with 2 bedrooms (first room is a French bed and in the second room are two single beds) (intermediate door), one bathroom (shower)/WC, hairdryer, bathrobe/slippers, tiled/laminate floor, balcony ,individual air conditioning, direct dial telephone, mini bar (soft drinks, water, beer), kettle with tea/coffee facilities, safe box (free of charge), TV (with music channels). With garden view. An extra baby bed can be added to the maximum stay.	Max.2+2, 3 +1 or 4 adults.
Disabled Room	Main Building or Garden Block	27-28	All the rooms are situated on the ground floor with a special design. These rooms are all equipped with one French bed, bathroom/WC, hairdryer, bathrobe/slippers, tiled/laminate floor, balcony, individual air conditioning, direct dial telephone, mini bar (soft drinks, water, beer), kettle with tea/coffee facilities, electronic safe box (free of charge) , TV (with music channels). With garden view. Additionally, the Turquoise Hotel has ramps & elevators for easy access.	Max. 2 adult.
<b>PETS ARE NOT ALLOWED</b>				

\*Check-in time 14:00, check-out time 12:00

**\*\* In accordance with the law no 4207, the use of tobacco, tobacco products, shisha and e-cigarettes are prohibited in closed areas. Those who do not comply with this rule will be penalized.**

## OUR ULTRA ALL INCLUSIVE CONCEPT

## RESTAURANTS



Turquoise Hotel offers delicious examples from all around the world and Turkish Cuisine. Guests of Turquoise Hotel can taste different flavors at the theme nights at Kervansaray Restaurant.

### KERVANSARAY RESTAURANT

Breakfast	07:00 - 10:00
Late breakfast	10:00 - 11:00
Lunch	12:30 - 14:30
Dinner	19:00 - 21:30
Late night dinner	21:30 - 24:00 (small buffet)
Night breakfast	24:00 - 07:00 (small buffet)

Free of charge fresh pressed orange juice served by breakfast time.

### LA CROQUETTA (SNACK REST.)

12:30–16:00 serves by a la carte.

Available at the snack restaurant: the soup of the day, different sorts of pizza, spaghetti, pide, hamburger, cheeseburger, French fries, baked potato and alternatively chicken or meat döner.

Hamburger, cheeseburger, pastry, sausage and pizza are also available for our younger guests.

Burger Service is available between 16.00 - 17.00.

### BOUGAINVILLEA RESTAURANT : (only for Lake House guests)

Breakfast	07:30–11:00
Lunch (à la carte style)	12:30–16:00
Dinner (à la carte style)	19:00 – 21:30

**Room service is available 24 hours at extra cost.**

### PASTRY TENT

12:00–16:00

It provides pancake service.

### DIALOGUE PATISSERIE

11:00–23:00 (Coffee, Tea, Pastries and Sandwiches,)

12:00–17:00 (Ice Cream)

12:00 – 18:00 Waffles are served

## A LA CARTE RESTAURANTS

Dragon Asian Restaurant	: 19.00 - 21.30	for a charge
Italian Restaurant	: 19.00 – 21.30	for a charge
Steak House Restaurant	: 19.30 – 21.30	for a charge (open between 20 May. – 20 Okt.)
Bougainvillea Restaurant (world kitchen)	: 19.00 – 21.30	for a charge

(Bougainvillea Restaurant is free of charge for Lake House Guests)

### **A la carte reservation;**

\*\* Reservations for à la carte Restaurants must be made at least the day before for the following day between 11:00–16:00 at the Guest Relation Desk. Based on availability.

\*\* The à la carte Restaurants need minimum 10 guests for opening.

\*\* High Class Beverages and Quality Wines are available from menu card at our à la carte Restaurants with extra charge.

## BARS

### LOBBY LOUNGE BAR

Lobby Bar is open 24 hours.

It offers several kinds of alcohol & non-alcohol beverages within the concept.

### THE BAR 10

To the beginning and the end of the season 09:00–18:00.

In the high season 09:00 – 18:00 /20:00 – 24:00.

It offers several kinds of alcohol & non-alcohol beverages within the concept.

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### BARCORAL BAR

10.00–17.00

it offers non- alcohol service.

23.00–01.00

serves as disco bar.

### SULTAN BAR

16:00–24:00

Our main bar is located by the pool and has indoor and outdoor sitting area.

It offers several kinds of alcohol & non-alcohol beverages within the concept.

High Class Beverage is by charge also available.

### LA CROQUETTA BAR

12:30 – 17:00 It offers several kinds of alcohol & non-alcoholic beverages within the concept.

### SUNSET BEACH BAR

To the beginning and the end of the season 10:00–18:00.

In the high season 10:00 – 24:00.

It offers several kinds of alcohol & non-alcohol beverages within the concept.

(Depending on weather conditions, days, hours of services can be changed by Hotel Management).

### KERVANSARAY BAR

Several kinds of local beverages are offered during lunch and dinner.

Alcohol beverage service by breakfast time is not possible.

### BOUGAINVILLEA BAR

09:00–24:00

It offers several kinds of beverages. Waiter service (beverages) to the sun loungers available in the day time; free of charge only for Lake House Guests.

### MINI BAR



Mini Bar is filled with soft drinks, soda, water and beer (free of charge). Mini bar will be refilled every day once a day depending on consumption.

**\* As required by law in Turkey, it is forbidden to serve and sell every kind of alcoholic drinks to guests who are under 18 years.**

**Parents are responsible for their children.**

**\* Depending on weather conditions, days, hours and location of services can be changed by Hotel Management.**

**\* Alcoholic drinks are not served at breakfast.**

**\* In all bars bottle service is not available.**

**\* In Main Restaurant only local drinks are served.**

**\* It is forbidden to remove food outside the restaurant due to hygiene conditions. (Those who insist to remove the food are kindly warned.)**

**\* Our guests are assisted if they report food allergen status.**

**\* In Main Restaurant at dinner time there is a Dress Code for all guests. (Those who do not fit the dress code are kindly warned.)**

**\* In accordance with the law no 4207, the use of tobacco, tobacco products, shisha and e-cigarettes is prohibited in closed areas.**

### SPECIAL OCCASIONS

Birthday and special days organizations; Cakes, flowers and special arrangements are offered for a fee by ordering at least one day in advance before giving your special day notice.

In addition, for our honeymoon guests, room decoration, dried fruit, nuts, champagne and breakfast service are offered free of charge in the room once during the stay. For detailed information, please refer to the Guest Relation.

### BEACH



Turquoise Hotel is located just by the beach and has its own 200 m length sand, pebble private beach with two jetties. The long pier is open up the 20. May. (Depending on weather conditions). The long pier has a fishing place without equipment also.

\*It is recommended to wear water shoes as part of the sea is rocky.

\*Reserving sunbeds is not allowed.

### POOLS

POOLS & DEPTH'S	Open	Closed	Fresh Water	Depth
Activity Pool	•		•	1 m -1.40 m.
Children Pool	•		•	0,5 m.
Aquapark Pool Children under the age of 12 are allowed but at their own risk and under the responsibility of the parents or guardians.	•		•	0,80 m. – 1,10 m.
Relax Pool	•		•	1,40 m.
Indoor Pool		•	•	0,90 m. – 1,40 m.
Indoor Children Pool		•	•	0,40 m.
Baby Pool	•		•	
Lake Houses	Open	Closed	Fresh Water	Depth
B1 Block	•		•	1,20 m
B2 Block	•		•	1,20 m
H – F Blocks	•		•	1,20 m
G1 Block	•		•	1,20 m
G2 Block	•		•	1,20 m

## ACTIVITIES & SPORT & OTHER FACILITIES

### SPORT & FUN



Turquoise Hotel has sport activities every day. Different professional shows (up on 01. May - 15.Oct.) are presented either at the Amphitheatre or at the Sultan Bar. Parties & Live Music are also available.

### MINI CLUB



Mini Club (aged between 4–12 years), Teener Club (aged between 13–16 years, only in high season), children's playground, Mini Disco, Aquapark with three slides (depending on the weather conditions and at stated times) and baby pool. Children's menu at the Mini Club Snack Bar and little children's corner at dinner are available.

### GAME /SPORT & ACTIVITIES (FREE OF CHARGE)

- Hamam / Sauna/ Steambath
- Waterslides
- Q2 Signature Fitness Center
- Indoor Pool
- Mini Football
- Table Tennis
- Day,-and Night Animation
- Mini Club Activities
- Basketball
- Beach volleyball
- Boccia, archery, dart
- Badminton
- Aerobic / Yoga
- Watergym
- Umbrella, sun lounger, towels
- Waterball
- Tennis Courts without light (Reservation necessary)
- Buggy (up on request)
- WIFI (general areas and rooms)
- Conference Hall (Overhead projector, TV, video, video projector, DVD player, flipchart, slide projector.)
- Meeting facilities (Theatre style) 100 PAX

### GAME /SPORT & ACTIVITIES (BY CHARGE )

- Spa & Wellness Treatments
- Billiard
- Game land
- Tennis Lessons
- Tennis rockets & court lights
- Scuba Diving Center
- Diverse of Motor and non-motor facilities are with charge.
- Hairdresser
- Shopping Center
- Doctor / Nurse Treatments/ Wheelchair
- Telephone, Fax & Connection Service
- Laundry, Iron Service
- Rent a car

## AWARDS

- BOOKING.COM - 2022
- BLUE FLAG - 2022
- HOLIDAYCHECK - 2022
- GREEN KEY - 2022
- CORAL TRAVEL STARWAY - AWARD - 2021
- TUI UMWELT CHAMPION – 2020
- BLUE FLAG - 2020
- HOLIDAY CHECK – 2018
- TRIPADVISOR TRAVELLERS CHOICE – 2018
- TOP HOTEL PARTNER – 2017
- TUI TOP QUALITY – 2017
- TUI TOP QUALITY – 2016
- BLUE FLAG – 2016
- GREEN KEY – 2016
- CORENDON AWARD – 2016
- TOP HOTEL PARTNER – 2017
- TUI HOLLY – 2016
- TUI TOP QUALITY – 2015
- CORENDON AWARD – 2015
- TOP HOTEL PARTNER – 2015
- ZOOVER AWARD – 2013 ~ 2015
- HOLIDAYCHECK – 2015
- BOOKING.COM AWARD (8,5) - 2015
- GREEN KEY – 2015
- BLUE FLAG – 2015
- BOOKING.COM AWARD – 2014
- BOOKING.COM GUEST REVIEW – 2014
- TUI HOLLY – 2014
- TUI UMWELL CHAMPION – 2014
- TRIP ADVISOR WINNER – 2014
- CORALTRAVEL STARWAY – 2014
- HOLIDAYCHECK – 2014
- ZOOVER – 2014
- THOMSON GOLD MEDAL – 2013
- TRAVEL SILVER LIFE - 2013